

## Customer Success Story

# Wicomico Veterinary Hospital: Proving Its Love for Pets with HireRight

A pet is much more than just an animal at Wicomico Veterinary Hospital in Salisbury, Maryland. The hospital understands that a dog or cat is a beloved family member—and it therefore treats each patient like part of its own family. This explains why Wicomico uses HireRight Express to “vet” all potential employees.

“In a business like ours, honesty and trustworthiness are everything,” explains Jessie Mudge, practice manager at Wicomico. “It’s our people, and the connections that we make with clients and their pets, that set us apart. Our goal is to find hardworking, caring people who share the same values that we do. HireRight helps us do just that.”



## Technology for Terrific Results

Wicomico prides itself on being extremely progressive, adopting the latest technological advances to assure both comfort and healthy outcomes for its canine and feline patients. So it should come as no surprise that it also turned to leading technology for assurance of high-quality staff.

“I learned about HireRight at a veterinary conference, where a human resources expert discussed the dangers of not properly screening employment candidates,” says Mudge. “She recommended HireRight, but I also researched several competitors. Based on cost, ease of use and capabilities, it was evident that HireRight was what our company was looking for.”

## Economical Solution

Wicomico adopted HireRight Express service in 2009 and has been satisfied ever since.

Unless an unusual concern arises, Wicomico typically uses the [HireRight Express economy package](#), a best practice suite of background checks designed for small businesses. Mudge says that the cost of using HireRight is extremely reasonable, especially considering the amount of information contained in reports.

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– Jessie Mudge, Practice Manager

## Convenient Self-Service

One of the best aspects of HireRight for Mudge is that she can do everything herself. “Each applicant is required to sign a consent form, and from there the background check process is a breeze,” she explains.

“I can complete the process at my own pace in the comfort of my office, without having to speak to anyone over the phone, or wait for a representative to assist me. The report is usually completed within one or two business days, and is delivered directly to my inbox for review, so we have the information we need to make a speedy hiring decision.”

## Nothing But the Truth

Surprisingly, simply having HireRight Express in place has helped the hospital spot iffy workers early in their application process. “A major benefit of HireRight, we find, is that we weed out individuals who are not comfortable with background checks,” Mudge notes.

“You have to ask why a person wouldn’t let you verify what they wrote about themselves in a resume. With HireRight, applicants become accountable for everything they write and say. Those are the only kind of people we want.”

## Good People, Good Works

Wicomico Veterinary Hospital has clearly had great success finding employees with big hearts—who treat patients with love and clients as friends. It shows in the way the hospital gives back. For example, Wicomico has recently teamed up with a client to provide spay, neuter and other critical care funding for cats and dogs and is involved with a community fundraiser to benefit pets that would otherwise not receive medical care.

Mudge notes that many other veterinary hospitals hire applicants without doing a background check first, leaving themselves vulnerable to potential costly employment mistakes. “Our reputation is on the line with each and every patient or client interaction,” she says. “The potential liabilities of hiring the wrong person are much too great for us not to use HireRight.”

**Challenge:** Lack of background screening left the veterinary hospital open to possible liabilities and security issues.

**Solution:** Implementation of HireRight Express for pre-employment background checks on all job applicants.

**Results:** A fast, convenient and user-friendly process that provides peace of mind.

### Customer:

Wicomico Veterinary Hospital  
Salisbury, MD  
www.wicomicovet.com

**Industry:** Veterinary Medicine

**Locations:** One

**Employees:** up to eight



## About HireRight

HireRight is a leading provider of on-demand background screening, drug and health screening and employment eligibility verification solutions that help employers automate, manage and control screening programs. Many companies, including more than one-third of the Fortune 500, trust HireRight because the company delivers customer-focused solutions that provide greater efficiency and faster results. HireRight is an Alteryx company. HireRight worldwide headquarters are located in Irvine, California, with offices and affiliates around the globe.

## Getting Started

For more information about HireRight, call or visit us online.  
**800.400.2761** in the U.S. and Canada or  
**+1 949.428.5800** worldwide.  
[www.hireright.com](http://www.hireright.com)

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